

# V-ATE Pit Stop - Privacy Policy



## Our contact details

Name:

V-ATE PIT STOP (Sutteron) Ltd.

Address:

V-ATE PIT STOP, Unit 2B, A17 Sutterton Roundabout, Sutterton, Boston, PE20 2LN.

Phone Number:

01205 726049

Website:

[www.v-ate.com](http://www.v-ate.com)

E-mail:

[victoria@v-ate.com](mailto:victoria@v-ate.com)

## The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)

## How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

**To create a booking.**

**For the purchasing of goods.**

**To enter into competitions or to receive offers.**

We use the information that you have given us in order to promote our own services or products.

We may share this information with our sister companies.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

### Your consent.

You are able to remove your consent at any time. You can do this by contacting [victoria@v-ate.com](mailto:victoria@v-ate.com)

**We have a contractual obligation.**

**We need it to perform a public task.**

**We have a legitimate interest.**

## How we store your personal information

Your information is securely stored.

We keep your contact details sent via our booking system or via email. Should we need to dispose of your information we will delete it from our booking systems database and email systems.

## Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [victoria@v-ate.com](mailto:victoria@v-ate.com) if you wish to make a request.

## How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at [victoria@v-ate.com](mailto:victoria@v-ate.com)

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>